



MyNavy HR Account System Security Policy Update Information

Security Policy Implementation Status: Complete

The MyNavy HR Account System Security Policy Update is Complete

In compliance with Navy security standards and policies, the MyNavy HR Account System has transitioned away from a password-based authentication method. MyNavy HR Systems no longer allow authentication via password.

CAC authentication to MyNavy HR Systems has not been impacted.

Okta FastPass, a CAC-free passwordless authentication method, is available on mobile iOS and Android devices that meet the following requirements:

- Require iOS 15 or later
- Require Android 9 or later
- **IMPORTANT:** Device must have biometric capability (e.g., Face ID, Touch ID, facial recognition, or fingerprint)

Actions Required Now

To continue using your MyNavy HR Account CAC-free, you must enroll in Okta FastPass by doing the following on each mobile device you would like to authenticate CAC-free:

1. Enable biometrics on mobile device (instructions vary per device type and version)
2. Log in to MyNavy Portal using your CAC on desktop
3. Select your name on the top right of the page and select the MyNavy HR Account option from the drop-down menu
4. **IMPORTANT:** If the device you are enrolling is shown on the list of current Okta FastPass enrollments, remove it
5. Select the Set Up/Add Device option on the Okta FastPass card
6. Follow the steps to complete your MyNavy HR Account FastPass enrollment

For additional details regarding CAC and Password Free Access visit the [MNP Resource Page](#)

Frequently Asked Questions

- **Can I still log in to MyNavy HR Systems via CAC?**
Yes, you can still log in to MyNavy HR Systems via CAC. CAC authentication to MyNavy HR Systems is not impacted.
- **What is Okta FastPass?**
Okta FastPass is a phishing-resistant, passwordless authenticator.
- **What device types support Okta FastPass authentication?**

You can log in to MyNavy HR Systems via Okta FastPass on mobile devices. You are prohibited from logging in to MyNavy HR Systems via Okta FastPass on "desktops".

- **Can I log in via FastPass on my desktop?**

No, currently the feature is not supported.

- **Why can't I log in via password?**

Per the Navy security standards and policies, password-based authentication methods are prohibited on MyNavy HR Systems.

- **Who do I contact for additional assistance?**

Contact nesd@nesd-mail.onbmc.mil or 1-833-NESDNOW (1-833-637-3669)